Office 365 Sage Contact process

Step	Client Process	Sage Consultant Process	Backend Process	Screen
1	Client must already have an Office 365 Business Premium subscription.			
2	Client contacts Sage sales to request Sage Contact.	Sales consultant will invoice Sage Contact and register the serial number on Netadmin.	Netadmin sends onboard request to Cloud Enablement.	
3			Cloud Enablement completes request and sends a welcome email to the client.	
4	Client receives the email and clicks on the Get Started button.			You'll be asked to accept a provider invitation to give us permission to activate the Sage add-ins for your Office 365 account. Easy. Get Started TIPI Save this email until you've completed the setup process. Don't have an Office 365 account?

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5	Client is directed to the Sage Business Center where the client clicks on the Give Permission button to grant permission to integrate to Sage Pastel and Office 365.			 Step 1 Give permission Step 2 Accept provider agreement Step 3 Connect Sage Pastel Accounting with Office 365 Step 3 Connect Sage Pastel Accounting with Office 365 A check mark in the Status column means you've already given permission. Mod-ins Status Sage Contact Sage Sync Sage Sync Sage Sync Sage Business Center Mon you click Give Permission, you'l be redirected to a Microsoft site where you'l be asked to select your acd-in. Piease select the account that you used to sign in for this session. Bur Permission 	
6	Client downloads the Sage Office 365 Adapter file and runs the installation.			Sage Accounting Office365 Adapter - InstallShield Wizard Preparing to Install Sage Accounting Office365 Adapter Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait. Extracting: Sage Accounting Office365 Adapter.msi Cancel	

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7	Once the Sage Office 355 Adapter is installed, client clicks on the shortcut on the desktop.			Recycle Bin Accounting Partner V18 Sage OfficeS55 Adapter
8	Client clicks on the Office 365 button and logs into Office 365 with their Office 365 login credentials.			Sign in to your account ×
9	Client is returned to the Sage Office 365 Adapter and clicks on the Pastel Application Adapter button.			Sage Office365 Sage Office365 Sage Office365 Data Connections It Logs Your applications Manage your application's connection to the Cloud. It Logs Vour application's connection to the Cloud. It Logs Pastel Application Adapter Vour application Vour application Pastel Application Adapter Vour application Vour application

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10	Client adds the Pastel V18 datafile path and saves the path.			Configure Companies - □ × Configure companies for Sage Office365 Data Sources Modify or add new connections to Pastel companies Name Path Demo CAPastel18\Demo Yes No Last Run L Add CAPastel18\Demo List Backup Last CAPastel18\Demo K CAPAs
11	Sage Pastel and Office 365 sync.			Sage Office365 Data Connections Sage Office365 Data Connections Vour applications Manage your application's connection to the Cloud.
12	Client opens Office 365 and logs in.			

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13	Client clicks on the Mail app.			Office 365 Good morning \$earch online documents \$\$ \$earch online documents \$\$ Mail \$\$ \$\$ Mail \$\$ \$\$ PowerPoint \$\$ \$\$ Flow \$\$ \$\$ \$\$ Explore all your apps > \$\$ \$\$ \$\$
14	Client clicks on the New button and enters the customer or supplier email address.			Image: Search Mail and People Outlook Search Mail and People Image: Search Mail and People Folders Image: Search Mail and People Folders Focused Inbox 65 Sent Items Sage ZA Development Drafts 163 More Velcome to the Sage - LouisTE STBHCE13
15	Client clicks on the Sage Connector button at the bottom right corner of the screen.			To B Boris Becker X Bcc To BB Boris Becker X Bcc Cc Add a subject Add a message or drag a file here Add a message or drag a file here Add a message or drag a file here Max Max

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16	Sage Contact opens. Click on the Sign in with your Office ID button.			Sage Contact × sage Contact Staying up to date with your contacts couldn't be simpler. Access the information you need, when you need it, all in one place Sign in with your Office ID
17	The customer or supplier will display. Click on the customer or supplier link.			Sage Contact × Sage Select a contact We found 7 contacts with the email address 'pat@example.com' Please select the contact you'd like to view. CUSTOMER (1023A) 003 - Tennis Legends Incorporated Pat Cash

Steps	Client Process	Sage Consultant Process	Backend Process	Screen
18	The customer or supplier account details will display.			Sage Contact × Customer 003 - Tennis Legends Incorporated Overview History Comms Notes Verview 4,500.00 zAR Available credit Account balance Credit limit 0.00 zAR 4,500.00 zAR Available credit